

Enhancing Presentation of Data for Clinical Governance

BACKGROUND

To improve presentation of the data for both the Monthly Governance Speciality Reports and the Quality-of-Care Divisional Reports.

In the past these reports have provided insufficient scope of information to measure what has been achieved or areas for improvement.

Therefore we devised several run charts or where applicable SPC charts which give the Divisions/Specialities a year of month to month data.

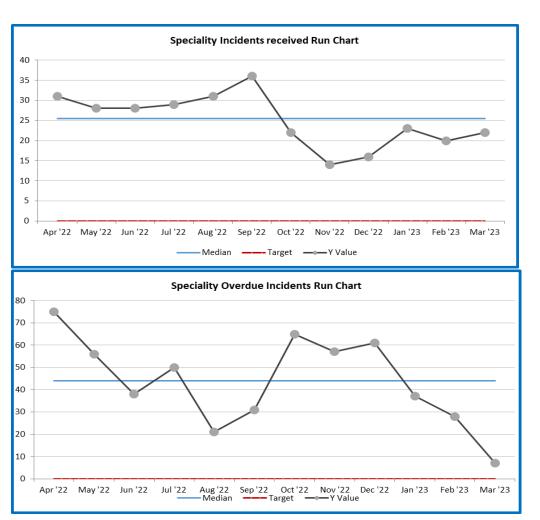
AIM

To provide sufficient data and improve presentation for each Speciality and Division in all their reports. To allow them to see a bigger picture and thus gain better understanding of the trends within each area.

The run charts show incidents notified within a year, overdue incidents, and other appropriate areas to help with improvement.

MEASURES

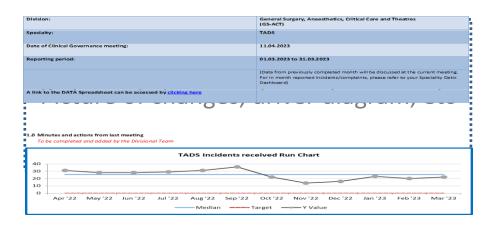
The measures on each graph show a change in the number of incidents/overdue incidents over a year on a monthly basis. This will enable each area to view a month to month change and where improvements can be made in future.



THE CHANGES

We have added the run charts into the Speciality Governance Reports showing the month by month received incidents and overdue incidents allowing discussion and reviews in the meetings.

The template for the Quality-of-Care Reports is in process of change. Once completed we will build our run charts, SPC charts into these reports. Once rolled out we will monitor the feedback.



FEEDBACK

One meeting attended proved these new additions very successful and welcome by all meeting attendees. They appreciated the opportunity to view previous data alongside current data which also enabled them to identify the cause of types of incidents and events, such as staffing, learning, etc.

OUTCOMES

To allow all team members to contribute within the discussions and reviews of the extended charts, in the view of improvements where necessary.

THE TEAM

Amanda Cox and Sue Fosh supported by our Manager Yvonne Jones.